



Oak Barrel Corporation Return Policy

Thank you for purchasing products from Oak Barrel Corporation.

We guarantee 100% satisfaction on all our products.

To be eligible for a refund, product must be returned within 30 business days of delivery date. The product must be in the same condition that it was received and undamaged in any way. Make sure to assess items upon pick up or arrival to ensure items arrive undamaged. Products damaged post-delivery cannot be returned.

Federal regulations (HAACP) mandate fresh or frozen seafood may only be returned at time of delivery.

For all returned items, there is a restocking fee of 15%.

After we receive your returned item(s), our team of professionals will inspect and process your refund accordingly, if eligible.

If the product is damaged or the return is initiated after 30 business days have passed, you will not be eligible for a refund.

If anything is unclear or if there are questions about our return policy, feel free to email us at sales@metro-foodservice.com to talk to our customer support team.